

Terms & Conditions

1. Introduction.

Let It Grow Hydro (website owner) including subsidiaries and affiliates ("Website" or "Website Owner" or "we" or "us" or "our") provides the information contained on this website or any of the pages comprising the website ("website") to visitors ("visitors") (cumulatively referred to as "you" or "your" hereinafter) subject to the terms and conditions set out in these website terms and conditions, the privacy policy and any other relevant terms and conditions, policies and notices which may be applicable to a specific section or module of this website.

2. Information on the Website.

Whilst we make every effort is to update the information contained on this website, neither Let It Grow Hydro nor any third party or data or content provider make any representations or warranties, whether express, implied in law or residual, as to the sequence, accuracy, completeness or reliability of information, opinions, any share price information, research information, data and/or content contained on the website (including but not limited to any information which may be provided by any third party or data or content providers) ("information") and shall not be bound in any manner by any information contained on the website. Let It Grow Hydro reserves the right at any time to change or discontinue without notice, any aspect or feature of this website. No information shall be construed as advice and information is offered for information purposes only and is not intended for trading purposes. You and your company rely on the information contained on this website at your own risk. If you find an error or omission at this site, please let us know.

3. Trade Marks.

The trade marks, names, logos and service marks (collectively "trade marks") displayed on this website are registered and unregistered trade marks of the Website Owner. Nothing contained on this website should be construed as granting any licence or right to use any trade mark without the prior written permission of the Website Owner.

4. External Links.

External links may be provided for your convenience, but they are beyond the control of Let It Grow Hydro and no representation is made as to their content. Use or reliance on any external links and the content thereon provided is at your own risk. When visiting external links you must refer to that external websites terms and conditions of use. No hypertext links shall be created from any website controlled by you or otherwise to this website without the express prior written permission of the Website Owner. Please contact us if you would like to link to this website or would like to request a link to your website.

5. Public Forums and User Submissions.

Let It Grow Hydro is not responsible for any material submitted to the public areas by you (which include bulletin boards, hosted pages, chat rooms, or any other public area found on the website. Any material (whether submitted by you or any other user) is not endorsed, reviewed or approved by the Website Owner. Let It Grow Hydro reserves the right to remove any material submitted or posted by you in the public areas, without notice to you, if it becomes aware and determines, in its sole and absolute discretion that you are or there is the likelihood that you may, including but not limited to –

5.1 defame, abuse, harass, stalk, threaten or otherwise violate the rights of other users or any third parties;

5.2 publish, post, distribute or disseminate any defamatory, obscene, indecent or unlawful material or information;

5.3 post or upload files that contain viruses, corrupted files or any other similar software or programmes that may damage the operation of the Website Owner's and/or a third party's computer system and/or network;

5.4 violate any copyright, trade mark, other applicable Great Britain or international laws or intellectual property rights of Let It Grow Hydro or any other third party;

5.5 submit contents containing marketing or promotional material which is intended to solicit business.

6. Specific Use.

You further agree not to use the website to send or post any message or material that is unlawful, harassing, defamatory, abusive, indecent, threatening, harmful, vulgar, obscene, sexually orientated, racially offensive, profane, pornographic or violates any applicable law and you hereby indemnify Let It Grow Hydro against any loss, liability, damage or expense of whatever nature which Let It Grow Hydro or any third party may suffer which is caused by or attributable to, whether directly or indirectly, your use of the website to send or post any such message or material.

7. Warranties.

Let It Grow Hydro makes no warranties, representations, statements or guarantees (whether express, implied in law or residual) regarding the website, the information contained on the website, your or your company's personal information or material and information transmitted over our system.

8. Disclaimer of Liability.

Let It Grow Hydro shall not be responsible for and disclaims all liability for any loss, liability, damage (whether direct, indirect or consequential), personal injury or expense of any nature whatsoever which may be suffered by you or any third party (including your company), as a result of or which may be attributable, directly or indirectly, to your access and use of the website, any information contained on the website, your or your company's personal information or material and information transmitted over our system. In particular, neither Let It Grow Hydro nor any third party or data or content provider shall be liable in any way to you or to any other person, firm or corporation whatsoever for any loss, liability, damage (whether direct or consequential), personal injury or expense of any nature whatsoever arising from any delays, inaccuracies, errors in, or omission of any share price information or the transmission thereof, or for any actions taken in reliance thereon or occasioned thereby or by reason of non-performance or interruption, or termination thereof.

9. Use of the Website.

Let It Grow Hydro does not make any warranty or representation that information on the website is appropriate for use in any jurisdiction (other than Great Britain). By accessing the website, you warrant and represent to Let It Grow Hydro that you are legally entitled to do so and to make use of information made available via the website.

10. General.

10.1 Entire Agreement.

These website terms and conditions constitute the sole record of the agreement between you and Let It Grow Hydro in relation to your use of the website. Neither you nor Let It Grow Hydro shall be bound by any express tacit or implied representation, warranty, promise or the like not recorded herein.

Unless otherwise specifically stated these website terms and conditions supersede and replace all prior commitments, undertakings or representations, whether written or oral, between you and Let It Grow Hydro in respect of your use of the website.

10.2 Alteration.

Let It Grow Hydro may at any time modify any relevant terms and conditions, policies or notices. You acknowledge that by visiting the website from time to time, you shall become bound to the current version of the relevant terms and conditions (the "current version") and, unless stated in the current version, all previous versions shall be superseded by the current version. You shall be responsible for reviewing the then current version each time you visit the website.

10.3 Conflict.

Where any conflict or contradiction appears between the provisions of these website terms and conditions and any other relevant terms and conditions, policies or notices, the other relevant terms and conditions, policies or notices which relate specifically to a particular section or module of the website shall prevail in respect of your use of the relevant section or module of the website.

10.4 Waiver.

No indulgence or extension of time which either you or Let It Grow Hydro may grant to the other will constitute a waiver of or, whether by estoppel or otherwise, limit any of the existing or future rights of the grantor in terms hereof, save in the event or to the extent that the grantor has signed a written document expressly waiving or limiting such rights.

10.5 Cession.

Let It Grow Hydro shall be entitled to cede, assign and delegate all or any of its rights and obligations in terms of any relevant terms and conditions, policies and notices to any third party.

10.6 Severability.

All provisions of any relevant terms and conditions, policies and notices are, notwithstanding the manner in which they have been grouped together or linked grammatically, severable from each other. Any provision of any relevant terms and conditions, policies and notices, which is or becomes unenforceable in any jurisdiction, whether due to voidness, invalidity, illegality, unlawfulness or for any reason whatever, shall, in such jurisdiction only and only to the extent that it is so unenforceable, be treated as pro non scripto and the remaining provisions of any relevant terms and conditions, policies and notices shall remain in full force and effect.

10.7 Applicable laws.

Any relevant terms and conditions, policies and notices shall be governed by and construed in accordance with the laws of Great Britain without giving effect to any principles of conflict of law. You hereby consent to the exclusive jurisdiction of the High Court of Great Britain in respect of any disputes arising in connection with the website, or any relevant terms and conditions, policies and notices or any matter related to or in connection therewith.

10.8 Comments or Questions.

If you have any questions, comments or concerns arising from the website, the privacy policy or any other relevant terms and conditions, policies and notices or the way in which we are handling your personal information please contact us info@litygrowhydro.co.uk

11. Returns Policy.

Let It Grow Hydro will offer a full refund or exchange for any product you return within 7 days of

purchase. However, the product must be unopened and in its original condition. You'll also be responsible for the cost of returning the product.

If you are unable to send a product back to us, we can arrange to collect the item from you. But you'll still be responsible for any delivery charge incurred. Please note, if you ask us to arrange collection, as we use a courier service, you'll not be able cancel this request.

If you receive a faulty product from us, we'll offer you either a full refund or exchange. We'll also reimburse any delivery charge you've paid and cover the cost of returning the faulty product. If you wish, we can even arrange to collect the item from you.

However, you must inform us of the fault, in writing, within seven working days of delivery. If you fail to do so, we'll be unable to commit to any of the above.

If the product is found to be without fault, you'll be charged a 10% administration fee of the price you paid for the item. You'll also be held liable for all postage and packaging costs.

11. Orders.

1. We will treat each order for goods as an offer by you to purchase the goods subject to these terms and conditions.

3. To order goods through this website you must be at least 18 years of age.

4. We have the right to refuse at our discretion to supply any goods ordered by you.

5. Goods are subject to availability. If we do not supply the goods for any reason we will not charge you for these goods and we will refund any money already paid for the goods. However, we will not be responsible for compensating you for any other losses that you may suffer if we do not supply goods.

6. Many of the products we sell are of a technical nature and it is not practical to publish detailed specifications of all the products and keep specifications 100% up to date. All drawings, descriptive matter, specifications and advertising on our website are for the sole purpose of giving an approximate description of the goods. However, if you buy goods which have an unsuitable specification which was not apparent from our website, we will accept the return of the goods in good condition and refund any money paid for the goods along with delivery charges.

7. We will endeavour to deliver goods to you within 3–5 working days. However goods are subject to availability and delay in delivery of goods is sometimes outside of our control. Any dates we specify for the delivery of the goods are approximate only and we shall not be liable for any losses, costs, damages, charges or expenses caused by any delay for delivery of the goods.

8. Should delivery be delayed for more than 21 days we will contact you as soon as practical giving you the option to cancel your order or to continue waiting for delivery.

9. As soon as we have delivered the goods you will be responsible for them. If you delay accepting a delivery, our responsibility for everything other than damage due to our negligence will end on the date the carrier tried to deliver the goods to you.

IMPORTANT NOTICE: time limit for notification of claims. If goods arrive in a damaged condition you must inform us within 7 days. Our Customer Services Department will arrange collection of these goods and we will replace the goods at no charge or refund any money paid for the goods.

IF YOU DO NOT DO THIS WE SHALL HAVE NO LIABILITY FOR GOODS SAID TO BE DAMAGED ON DELIVERY.

If the goods returned are found to be in full working order these will be returned to you and we reserve the right to charge an administration fee of 15% of the price of the goods along with the cost of carriage.

The price for the goods will be as stipulated at the time when you place your order. We are entitled to make adjustments to the price to take account of any increase in our supplier's prices, or the imposition of any new taxes or duties, or if due to an error or omission the price published for the goods on our website is wrong. We will inform you of the correct price and give you an opportunity to cancel the order. If the goods have already been delivered, we will give you an opportunity to return the goods and receive a full refund of the price and any delivery charges you have paid for the goods.

All prices will be payable as indicated at the time of placing your order.

Either of us shall have the right to terminate any contract between us without penalty within 30 days from the date we accept your order. In the event of termination we shall refund to you all sums paid by you to us and you shall return any goods (in the same unused condition we supplied them to you) that we have despatched to you.

You will only own the goods once we have received payment in full.

We do not offer any credit facilities. We will issue you with a receipt once we have received payment in full for your order and once we have dispatched the goods to you.

We will supply goods that are free from defects in materials and workmanship for a period of 12 months (or longer if required by law) from the date of delivery. This does not affect any other statutory rights that you may have. Failure by us to enforce any of these terms and conditions will not affect our right to enforce the rest of these terms and conditions.

Prices on our website are inclusive of VAT but exclusive of delivery charges.

12. Copyright, terms and conditions

All materials copyright © 2011 by Let It Grow Hydro. Unless otherwise indicated, all content provided on this Web site, including but not limited to icons, formatting, graphics, images, logos, software and text, is the copyright of Let It Grow Hydro and is protected by applicable British and International copyright laws, all rights reserved.

Delivery Policy

Standard Delivery

Standard delivery covers mainland UK only. Providing your goods are in stock, we aim to have our orders despatched within 2-3 working days (Except Bank Holidays). You will receive an email confirming your order has been despatched, it will be delivered the next working day. If you place a small order then we can send it via Royal Mail Recorded delivery although this can take up to 5 working days for your order to reach you. Please call us on 014443 858 049 if you would prefer this delivery method.

Please be aware of heavy items

Ordering bulky or heavy items of some products may incur an extra charge, this will be calculated in the checkout process once you have selected the 'delivery' option.

Multiple Items

Ordering multiple items of some products may incur an extra charge that is not calculated by the website. If you are placing a large order, especially with bulky or heavy items, please phone us and a member of staff will be able to tell you how much it will be for carriage. We always try to keep the carriage as low as possible.

Morning Delivery and urgent orders...

If you would prefer to have your delivery made in the morning, please specify when you make your order. There is a delivery surcharge of £5.00 for this service. However, we cannot be held responsible if the courier does not deliver in the specified time slot.

If your order is urgent please phone us on 01443 858 049 and we will advise you when we can get it to you and do our best to get it to you quickly.

Saturday Delivery – Only £25.00 extra...

Only available in England, Wales, Southern and Central Scotland. Delivery is before 12 noon. This option incurs an extra charge of £25.00. Please be aware for Saturday delivery orders need to be placed before 5.00pm on Thursday.

Please Note:

We charge standard Royal Mail mailing prices for Mainland UK and International and Parcel Force Courier charges.

All parcels must to be signed for by someone at the delivery address.

The courier we use will attempt delivery once. If you miss the delivery please give us a call to arrange a chargeable redelivery.

Optional Pricing for Heavier Items:

per item up to 30kg

£4.50

£8.50

Parcelforce for Pallets up to 1000kg

24hour – £58.00

48hour – £56.00

For International deliveries, please call 01443 858 049.

Each consignment is covered up to a cost of £100 loss/delay inclusive of price.

Additional compensation:

Up to £500 per consignment = £4.00

Up to @1000 per consignment = £8.00

All prices subject to 8% fuel surcharge UK and Europe. For Global express the value surcharge is 12%

VAT may be applicable on the above charges.